

Relay Nevada
&

Sprint
Relay

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sponsors of the 37th annual
National Softball Association
of the Deaf tournament

SPRINT RELAY

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RELAY NEVADA

Dial 7-1-1 & Connect

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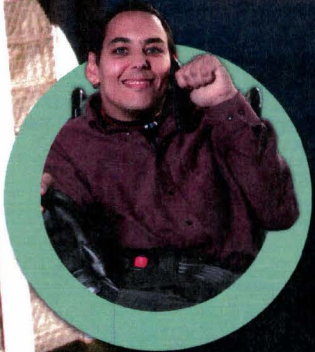
Nevada CapTel Service

www.nevadacaptel.com

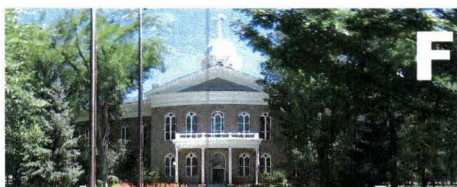


DIAL
7-1-1 to

CONNECT
and
CONVERSE *Easily*



- Traditional TTY
- Speech-to-Speech
- Voice Carry-Over
- Captioned Telephone
- Hearing Carry-Over
- Internet Relay
- Spanish Relay
- TTY Payphone
- International Calls



Full Telephone Accessibility



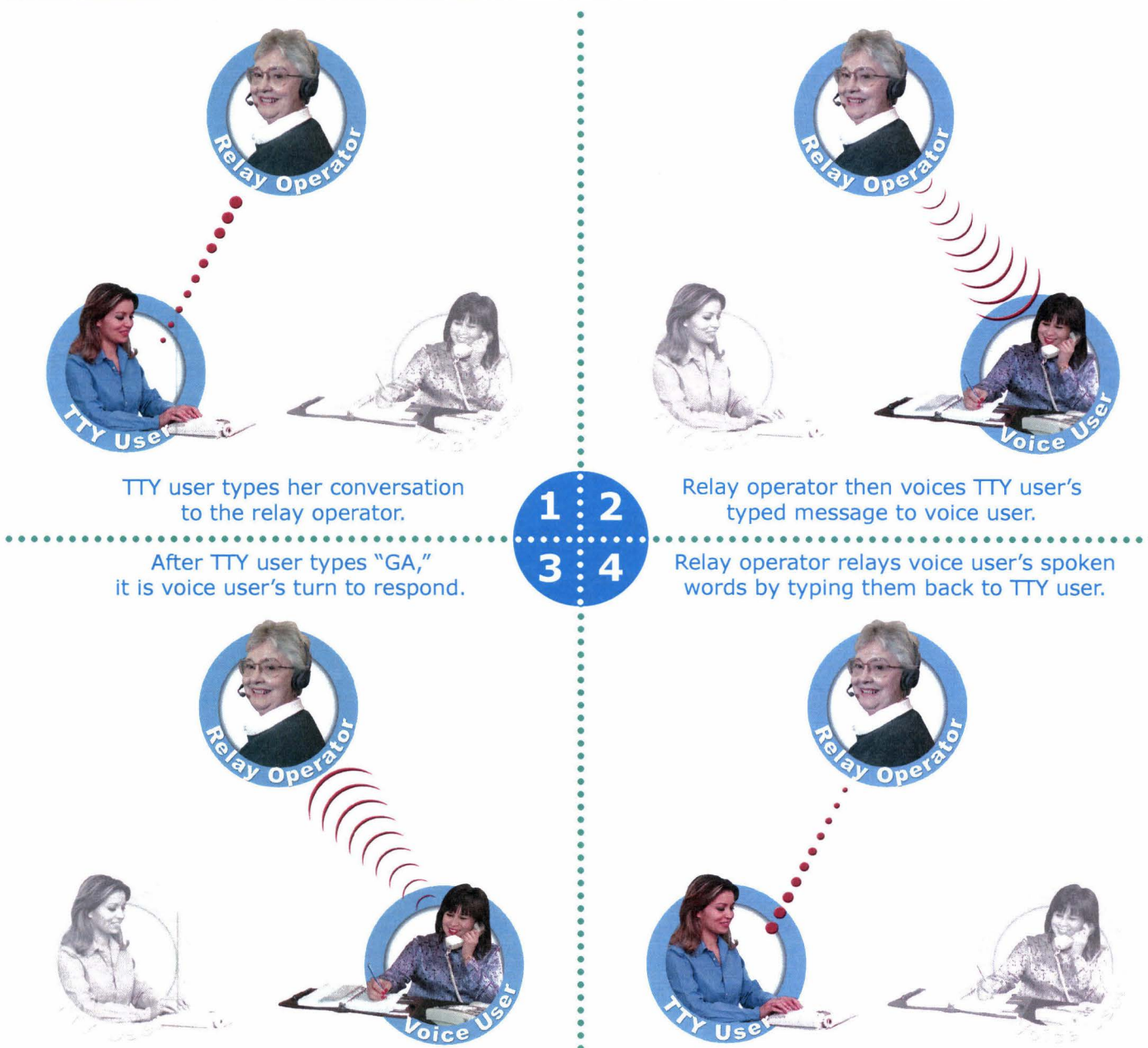
What is Relay Nevada?

Relay Nevada is a free service that provides full telephone accessibility to people who are deaf, hard-of-hearing, deafblind, or have a speech disability. This service allows text-telephone (TTY) or assistive equipment users to communicate with standard (voice) telephone users through specially trained relay operators.

Calls can be made to virtually anywhere in the world, 24 hours a day, 365 days a year with no restrictions on the number, length, or type of calls. All calls are **strictly confidential** and no records of any conversations are maintained.

Relay Nevada is provided by Nevada-based telephone companies collectively through a contract with Sprint.

How Does Relay Work?





Easy-to-Remember Relay Number



Dial 7-1-1

7-1-1 is a telephone relay number that allows people who are standard (voice) telephone users, deaf, hard-of-hearing, deafblind or who have a speech disability to access state relay services. Relay users can simply dial 7-1-1 to connect with Relay Nevada. This allows easier access, particularly for less experienced relay users such as businesses or friends and family of TTY users.

Note:

If you have problems with 7-1-1 when calling through your switchboard (which usually is a PBX telephone system), you may need to contact your PBX administrator to have the system configured to allow 7-1-1 dialing.

If you are not on a PBX telephone system, and you cannot access Relay Nevada when dialing 7-1-1, call a customer service representative at your local telephone company. It is possible

that your local telephone company may not have established 7-1-1 dialing through its system.

PBX telephone systems are often in businesses, agencies, hotels and other places where extension numbers are used. And most often, a way around this issue is to dial the full 10-digit toll-free number.

If you continue to experience difficulties in dialing 7-1-1, contact the Relay Nevada Customer Service:

7-1-1 Available:

- TTY to Voice
- Voice to TTY
- Speech-to-Speech
- CapTel®
- Voice Carry-Over
- Hearing Carry-Over
- Spanish Relay
- TeleBraille

7-1-1 Not Available:

- WebCapTel®
- Internet Relay

800-676-3777

(TTY/Voice/ASCII/VCO/HCO)

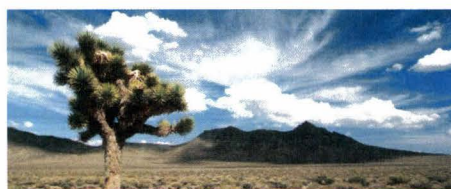
Email :

Sprint.TRSCustServ@sprint.com

Español:

800-676-4290

(TTY/ASCII/HCO/Voz/VCO)



Emergency 9-1-1

In case of emergency, TTY users should call directly the TTY-equipped center or emergency services center in their community.

The 9-1-1 operators have TTY machines and are trained to respond to all needs of people in Nevada including those who are deaf or have hearing loss. 7-1-1 is **NOT** a substitute for deaf, hard-of-hearing, deaf-blind, and speech-disabled residents who need emergency services.

HOWEVER, if you use a TTY and cannot obtain emergency services on 9-1-1, you may call 7-1-1 and tell the relay operator you have an emergency situation. The operator will then voice your emergency to the Nevada Local or State Police.



7-1-1 is **NOT an emergency number.**

7-1-1 should not be confused with 9-1-1.